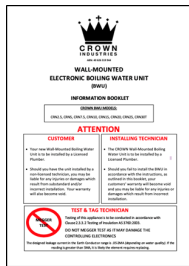


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A Big THANK YOU!

A big THANK YOU from the team at CROWN Industries for purchasing a CROWN Wall-Mounted Electronic Boiling Water Unit (BWU).

- We are a 100% Australian family owned business and if you didn't already know, we are proud to inform you that your new BWU was made right here at home in Australia.
- You can rest in the knowledge that we made your BWU tank using the highest quality food-grade stainless steel. It includes leading-edge components and is designed to outlast every other BWU in the market today.
- Best of all, if you ever have any questions about your BWU, we are here to assist. If you ring, we will answer; if you email us, we will reply.
- In the unlikely event that you have a potential warranty issue, we will not run and hide. Rather, we will do everything we can to get your BWU running as it should.

Register Your New BWU

PLEASE REGISTER YOUR NEW CROWN BWU

We understand you are excited about your new BWU, and no doubt, can't wait to put it to work. However; before you forget, can you please register your purchase with us? Simply, go to our website and complete the New Product Registration form at:

www.crownindustries.com.au/product-registration

By registering your product, the relevant details will be saved on our system and this will ensure you receive a quick turn-around on any queries you may have in the future, including any challenges which are covered under warranty.

What's In The Box?

When unpacking the contents of the box, you will find the following items:

- 1 x CROWN Wall-Mounted Electronic Boiling Water Unit.
- 1 x CROWN Tap, chrome, non-drip, "HOT WATER".
- 1 x Information Booklet.



Care, Maintenance and Repairs

It is important that you abide by all the Safety Instructions provided in this Information Booklet when conducting Care and Maintenance on the BWU.

Always ensure a qualified technician carries out any Maintenance and/or Repairs.

DAMAGE AS A RESULT OF MISUSE (INCLUDING LACK OF CARE AND MAINTENANCE) IS NOT COVERED UNDER WARRANTY

Daily Care Considerations - User

Your BWU is an extremely low maintenance item but CROWN Industries recommends that users do the following as a preventative measure, especially if the BWU is used on an on-going basis and by multiple users (*such as may be the case in a restaurant kitchen*):

Inspection Process - Exterior

Look over the unit checking for any damage or leakage paying particular attention to the

- water inlet and overflow fittings,
- drain cock,
- power cord, and
- tap.

Dispense some hot water to ascertain that the tap is working effectively and does not drip after operation.

Cleaning the Exterior

Using a soft damp cloth, wipe over the BWU and then polish with a soft dry cloth. A small amount of cleaning agent (*such as soap or dishwashing liquid*) may be used if necessary but under no circumstances are commercial chemicals or abrasives to be used in the cleaning process.

Inspection Process – Interior (*qualified technician*)

- Turn the power off and unplug the power cord (*or switch-off at the power box if the unit is hard wired*).
- Remove the BWU cover by undoing the two screws on the top rear of the unit and the two screws on the underside rear of the unit.
- Inspect the interior of the unit in search of any apparent issues such as leakage, corrosion or other signs of damage.
- If all appears to be in good order, power the unit (*with the cover still off*) and allow it to operate. Ensure you do not come into contact with electrical components during this process as you may experience an electric shock and/or damage the unit. Note the CAUTION labels on the components.
- If the unit is operating effectively, turn the power off, replace the cover with the four screws and turn the power back on.

If you identify real or potential damage, conduct corrective action including any parts replacement. (CROWN Industries carries full stock of parts).

Safety Instructions

If you follow these Safety Instructions, you will get the very best out of your CROWN BWU for many years and you can be assured that it will be safe and pleasurable to operate.

ENSURE YOU DO NOT DO THE FOLLOWING...

- Use your BWU for a purpose other than that for which it was designed.
- Operate your BWU without water.
- Operate your BWU without the cover secured to the unit.
- Operate your BWU if the tap is faulty.
- Allow your skin to come into contact with water as it is being dispensed.
- Position your BWU where a child can reach the tap.
- Position your BWU above a stove or similar heating appliance.
- Tamper with the electronics. This will most certainly place you in danger and void your warranty (if applicable).
- Operate your BWU if you have any concerns regarding its safety.

ENSURE YOU DO THE FOLLOWING...

- **Carefully read through all of the information in this Information Booklet.**
- Instruct other users on the correct operating procedures.
- Turn the power socket OFF prior to extracting the power cord from the power socket.
- Extract the power cord from the power socket whilst holding the power plug (as opposed to holding the cord section).
- Ensure installation, maintenance and repairs are carried out by a qualified technician.

Operating Instructions

1. **ENSURE YOUR NEW BWU IS INSTALLED IN ACCORDANCE WITH THE INSTRUCTIONS OUTLINED IN THIS INFORMATION HANDBOOK**
2. **Once the BWU is installed and commissioned, it is ready for use.**
3. **For quick dispensing** (ie a cup of hot beverage) place the cup under the tap outlet and activate the handle until the desired amount of hot water has been dispensed.
4. **For slow dispensing** (ie a large amount of hot water is to be dispensed into a cooking pot) place the cooking pot under the tap outlet and activate the handle so that the water is dispensed continuously without the need to hold the handle. Users **MUST** take special care that in using the tap in this manner, they do not allow hot water to overflow causing injury or damage.
5. **Recovery rate (water tank refill rate)** for the BWU is approximately 2.5 Litres per minute. It is important to be aware of this especially if the user is continually dispensing hot water. In the event that the BWU cannot keep up with the demand, it is a clear sign that the size of the chosen unit is too small for the operation.
6. **Full dispensing** of the hot water as part of standard use and will not damage the unit.
7. **Temperature setting** is automatic (92°C – 96°C depending on altitude).
8. **Enjoy** using your new BWU!

RECOMMENDATION:

It is recommended that once the unit is installed and commissioned, the unit is switched off **ONLY** if maintenance or servicing requires it. The unit is designed to run hot and will not draw much power during periods where hot water is not being dispensed (such as during a holiday period).

BWU Features

Simple operation	Automatic refill
Runs quiet	Non-drip chrome tap
Boil dry protection	Auto temperature control
Easy to service	Efficient



